

Commercial Overhead Door and Loading Dock Equipment Installer

Responsibilities

- **Installation:** Install overhead doors and loading dock equipment according to specifications and safety standards.
- **Maintenance:** Perform routine maintenance tasks to ensure the proper functioning and longevity of overhead doors, such as lubricating moving parts and inspecting for wear and tear.
- **Customer Service:** Communicate with clients to understand their needs, provide estimates for installation or repairs, and address any concerns or questions they may have.
- **Safety Compliance:** Adhere to safety protocols and regulations to minimize risks of accidents or injuries during installation, repair, or maintenance tasks.
- **Documentation:** Maintain accurate records of installations, repairs, and maintenance activities, including documenting parts used and work performed.
- **Miscellaneous:**
 - Maintain proper truck stock, inventory and maintain the company vehicle.
 - Responsible for accurate time sheet; detailing job numbers, travel time, label equipment and complete job assignments timely.
 - Interact with the customer, end-user and general contractor in a courteous and professional manner at all times.
 - Critical thinking and problem solving skills - every door and site is different
 - Standard business hours are 7:00am - 4:00pm. At times technicians will work early or stay late. Must have ability to work overtime, weekends, and out of town as needed to meet customer's demands.
 - Some travel may be required

Working Conditions

- This position has working conditions that expose you to various weather conditions and require you to work in a dirty, dusty, oily environment.
- Physical requirements include standing, walking, stooping, kneeling, crouching, crawling, most of the time with infrequent opportunities to sit.
- Must be able to lift up to 80 pounds and carry for a distance of up to 50 feet.
- Must be able to climb and work from a ladder height of 12 feet.

Qualifications Include:

- At least 2 years of overhead door and loading dock experience
- High school diploma or equivalent
- Clean driving record with current, valid driver's license in the state of employment
- Mechanically inclined with a demonstrated ability to understand and work with common power tools
- Welding and/or electrical experience
- Excellent communication skills (in English)- in person, telephone and written skills

- Positive attitude with superior customer service skills
- Must pass a background and drug screening
- Must have basic math skills
- Must be neat and clean in appearance
- Occasionally may be required to perform work in the evenings or on weekends.
- Must follow OSHA safety standards